

## Operating Regulations Dolder Funparks

Dear Visitors of the Dolder Funpark

Welcome! We want you to enjoy your time at our facility—whether to relax or have fun. To ensure a pleasant experience for everyone, certain rules apply at the Dolder Funpark.

Please kindly follow the instructions of our staff and observe the following operating regulations. Show consideration for other visitors and behave in a way that does not disturb or endanger others. We wish you a pleasant stay. If you have any questions, wishes, or suggestions, our team is happy to assist you.

### **1. Validity**

These operating regulations apply throughout the Dolder Sports area. By purchasing an admission ticket or submitting a request for usage authorization, visitors acknowledge and agree to comply with these regulations.

### **2. Admission Regulations**

To access the facilities, visitors must purchase an admission ticket or present a valid permit. The management reserves the right to adjust opening hours and entry fees at any time.

All guests are expected to behave in a respectful and responsible manner when using the facilities and equipment.

Use of the Funpark may be partially or completely restricted due to technical, safety, weather-related, or organizational reasons. Access may also be limited to specific user groups. There is no entitlement to a refund of entry fees or usage charges.

Access is not permitted for individuals under the influence of intoxicating substances or those who may endanger themselves or others. Children under the age of nine may only enter the premises if accompanied by a responsible adult supervisor.

### **3. Staff Instructions**

Supervisory staff monitor operations and are authorized to implement and enforce additional usage rules based on on-site conditions. These instructions must be followed without exception. Such measures are always taken with the safety, operational order, and well-being of all guests in mind.

#### 4. **Liability**

Use of the Funpark is at your own risk.

Dolder Eis & Bad AG accepts no liability for:

- a) Damages incurred during the use of facilities
- b) Damages caused by third parties (theft, property damage, injuries, etc.)
- c) Loss of personal items, money, or valuables
- d) Accidents of any kind, especially those resulting from disregarding safety rules or improper use of the facilities

#### 5. **Permit Requirement**

The following activities require express written approval from the management:

- a) Events of any kind (including political activities and petitioning)
- b) Organized instruction or teaching
- c) Distribution or sale of goods and products
- d) Distribution of flyers or printed materials

Requests must be submitted in writing and in good time. There is no entitlement to approval. It is the organizer's responsibility to obtain any additional permits (e.g., from the public order office).

#### 6. **Photography and Filming**

The use of audio or video recording devices is generally prohibited. Exceptions can be granted in writing by the management for photo or video recordings.

#### 7. **Conduct**

Picnicking with food and beverages brought from outside is not permitted on the premises of Dolder Eis & Bad AG. Exceptions apply to sports drinks and baby or children's food. These rules also apply to private events. Guests are asked to dispose of waste in the provided bins. Playing electronic entertainment devices or musical instruments is not allowed.

#### 8. **Safety Regulations**

The use of intoxicating substances is strictly prohibited on the entire premises. Training on public areas is not allowed. Additionally, lifting scooters above knee height is prohibited.

#### 9. **Feedback**

Dolder Eis & Bad AG welcomes your feedback and suggestions:

Dolder Sports, Adlisbergstrasse 36, 8044 Zurich

Email: [info@doldersports.com](mailto:info@doldersports.com)

## 10. **Entry into Force**

These operating regulations come into effect on Tuesday, 1 July 2025.

## 11. **Sanctions**

Anyone who violates these rules or disregards instructions from supervisory or restaurant staff may be removed from the premises, banned from use, or fined. Any damage caused to Dolder Eis & Bad AG must be fully compensated. Sanctions may be combined. Supervisory staff are authorized to remove individuals from the premises. General bans are imposed by the management.

To enforce these regulations and any operational directives, staff may call on the assistance of the police.

In cases of intentional damage or soiling, the management may charge an additional administrative fee on top of the damage compensation.

In the event of a full or partial ban, any existing season passes will be immediately deactivated. There is no entitlement to reimbursement for the unused duration or for rented lockers.

Dolder Eis & Bad AG, July 2025