

R Dolder Sports Open-Air Ice-Skating Rink Facility Rules

Dear Dolder Open-Air Ice-Skating Rink User

Welcome! We hope that your visit to our ice-skating facilities is relaxing, enjoyable and restorative. In order to ensure that this is possible for all users, Dolder Open-Air Ice-Skating Rink also applies some general rules. You are therefore kindly asked to follow any directions issued by our staff or contained in these Facility Rules. Please be considerate to other users and refrain from any conduct that could cause a nuisance for or endanger other users. We wish you a pleasant stay. Please do not hesitate to speak to our staff if you have any questions, requests or suggestions.

1. Validity

These Facility Rules also apply on the Dolder sports facilities. In purchasing an entry ticket or subscription, or requesting authorisation to use the facility, the user acknowledges these Facility Rules and undertakes to abide by them.

2. Access

An entry fee must be paid or a pass must be presented by each user in order to access the facility. The management expressly reserves the right to make changes to opening hours and entry fees.

Holders of individual or season passes should use the separate entrance on the right-hand side of the main entrance. The main entrance to the Dolder Open-Air Ice-Skating Rink is intended exclusively for day visitors and holders of a seasonal subscription. The holder of an individual or season pass is responsible for ensuring that its members are able to prove their entitlement to Dolder Open-Air Ice-Skating Rink staff.

Usage of the open-air ice-skating rink may be restricted in full or in part due to technical, security, weather-related or organisational reasons. In addition, usage may be limited to a specific user group. There is no entitlement to a refund for any entry or usage fee already paid.

Access to the open-air ice-skating cannot be granted to persons under the influence of intoxicating substances who represent a risk to themselves or other guests.

3. Directions issued by staff

Supervisory staff shall monitor the facilities and are entitled at any time to adopt and apply additional rules concerning usage of the facility based on site conditions. Any such instructions must be complied with in full. Please note that any such instructions will be issued in all instances in the interest of the security and well-being of the users as well as the orderly operation of the facilities.

4. Liability

Visitors are responsible for their own safety when using the open-air ice-skating rink. Dolder Eis & Bad AG declines any liability for:

- a) losses arising in relation to usage of the ice rink or other ice-skating rink facilities;
- b) losses caused by third parties (theft, damage to property, injury, etc.);
- c) the loss of property, money or other valuables.

5. Requirement of authorisation

The following activities are only permitted with the express authorisation of the management:

- a) events of any type (incl. political initiatives and the collection of signatures);
- b) the conduct of instructor-led group training;
- c) the holding of courses and training;
- d) the distribution and sale of goods or products;
- e) the distribution of fliers and other printed matter.

Any requests must be submitted sufficiently in advance in writing and must be supported by reasons. There is no entitlement to the grant of authorisation. The organiser is responsible for obtaining any further approvals (administrative police).

6. Photography and filming

As a general rule, the usage of image or sound recording devices is not permitted. The management may in exceptional cases grant written authorisation for image and sound recording.

7. Conduct

It is not permitted to consume picnics comprising food and/or drink brought on to the premises on any part of the entire Dolder Open-Air Ice-Skating Rink site. This does not apply to sports drinks and food for babies and young children, which may be brought on to the premises.

Visitors must not cause a nuisance for or endanger fellow ice skaters or other persons. The playing of music on any electronic entertainment devices or musical instruments is not permitted. This rule does not apply to connections made available for the purpose of training or competitions.

The installation of electronic devices in changing rooms, training areas or elsewhere on the Dolder Open-Air Ice-Skating Rink site is prohibited. This does not apply to connections in the vicinity of the ice rink and in the training area that are made available for the purpose of training or competitions.

8. Safety rules

Children under the age of 9 may only use equipment if they are accompanied by a supervising adult who takes full responsibility for the children.

The consumption of intoxicating substances is not permitted on any part of the entire site.

Pirouetting or jumping on the public ice rink is not permitted. It is also not permitted to raise ice skates above knee height.

It is not permitted to use speed ice skates on the ice rink during public ice skating. Users holding an individual or season pass, including in particular trainers, are individually responsible for planning and implementing suitable safety precautions during competitions and training.

9. Praise and criticism

Dolder Eis & Bad AG is pleased to receive any proposed improvements and suggestions at the following address:

Dolder Sports, Adlisbergstrasse 36, 8044 Zurich, e-mail: info@doldersports.com

10. Entry into force

These Rules enter into force on 1 October 2022.

11. Sanctions

Any person who acts in breach of any individual terms of these Rules or the instructions of supervisory or restaurant staff may be instructed to leave the facility, banned from the facility or subjected to a fine. Any loss arising for Dolder Eis & Bad AG must be compensated in full. Individual measures may be cumulated with one another. Instructions may be issued by supervisory staff, whilst a general ban from the facility may only be imposed by the management of Dolder Eis & Bad AG.

Staff may receive assistance from the police in order to enforce these Rules and any operational instructions.

In the event of the wilful soiling of the facilities, in addition to charging for any losses, the management may impose a reasonable charge on the person responsible irrespective of any losses actually arising.

Any previously issued season or annual pass will be blocked promptly in the event that a partial or blanket ban is imposed. There is no entitlement to the reimbursement of any subscription that can no longer be used. Similarly, any rental charge for cabins or lockers will not as a general rule be reimbursed.

Dolder Eis & Bad AG, July 2022