

R Dolder Sports Bad & Minigolf Facility Rules

Dear Dolder Bad & Minigolf User

Welcome! We hope that your visit to the bathing facilities is relaxing, enjoyable and restorative. In order to ensure that this is possible for all users, Dolder Bad also applies some general rules. You are therefore kindly asked to follow any directions issued by our staff or contained in these Facility Rules. Please be considerate to other users and refrain from any conduct that could cause a nuisance for or endanger other users. We wish you a pleasant stay. Please do not hesitate to speak to our staff if you have any questions, requests or suggestions.

1. Validity

These Facility Rules also apply on the Dolder sports facilities. In purchasing an entry ticket or subscription, or requesting authorisation to use the facility, the user acknowledges these Facility Rules and undertakes to abide by them.

2. Access

An entry fee must be paid by each user in order to access the facility. The level of the entry fee is indicated in a separate notice. The management of Dolder Sports expressly reserves the right to make changes to opening hours and entry fees. Usage of any bathing facilities may be restricted in full or in part due to technical, security, weather-related or organisational reasons. In addition, usage may be limited to a specific user group. There is no entitlement to a refund for any entry fee already paid.

Access to the bathing facility is not permitted for:

- a) persons with open wounds or infectious diseases;
- b) persons under the influence of intoxicating substances who represent a risk to themselves or other guests;
- c) persons accompanied by animals (other than blind persons with guide dogs);
- d) children under the age of 10 who are not accompanied by a supervising adult who takes full responsibility for the child.

3. Directions issued by staff

Supervisory staff shall monitor the bathing facilities and are entitled at any time to adopt and apply additional rules concerning usage of the facility based on site conditions. Any such instructions must be complied with in full. Please note that any such instructions will be issued in all instances in the interest of the security and well-being of our guests as well as the orderly operation of the bathing facilities.

4. Liability

Guests are responsible for their own safety when using the bathing facility and minigolf course.

Dolder Eis & Bad AG declines any liability for:

- a) losses arising in relation to usage of swimming or diving pools, play equipment or other equipment located within the bathing facility;
- b) losses caused by third parties (theft, damage to property, injury during ball games, etc.);
- c) the loss of property, money or other valuables.

5. Requirement of authorisation

The following activities are only permitted with the express authorisation of the management:

- a) events of any type (incl. political initiatives and the collection of signatures);
- b) the conduct of instructor-led group training;
- c) the holding of courses and training;
- d) the distribution and sale of goods or products;
- e) the distribution of fliers and other printed matter.

Any requests must be submitted sufficiently in advance in writing and must be supported by reasons. There is no entitlement to the grant of authorisation. The organiser is responsible for obtaining any further approvals (administrative police).

6. Photography and filming

As a general rule, the usage of image or sound recording devices is not permitted. The management may in exceptional cases grant written authorisation for image and sound recording.

7. Conduct

In the interest of general hygiene, all guests are required to shower thoroughly in the dedicated showers before using the swimming areas (incl. paddling pools and non-swimmer pools). Soap and shower gel may only be used within enclosed shower areas. Bathing clothes must comply with standards of common decency. Naked swimming is not permitted. Pool guests must not cause a nuisance for or endanger fellow pool users or other persons. Games involving balls or the throwing of objects are only permitted in the specially designated play areas. The playing of music on any electronic entertainment devices or musical instruments must cease immediately in the event of any objections or if so directed by staff. It is not permitted to consume picnics comprising food and/or drink brought on to the premises on any part of the entire site. This does not apply to sports drinks and food for babies and young children, which may be brought on to the premises.

8. Safety rules

For security reasons, non-swimmers are not permitted to access swimming areas. Supervisory staff may grant exceptions for children under the age of 10 who are accompanied by a supervising adult who takes full responsibility for the child. It is not permitted to use inflatable mattresses, inflatable dinghies and other similar items in the pool area. Diving using breathing apparatuses is only permitted with the approval of supervisory staff. Children under the age of 10 may only use equipment if they are accompanied by a supervising adult who takes full responsibility for the child.

9. Early-morning swimming

Guests are responsible for their own safety when using the swimming pool outside ordinary opening hours (early-morning swimming). Dolder Eis & Bad AG declines all liability for such usage.

10. Praise and criticism

Dolder Eis & Bad AG is pleased to receive any proposed improvements and suggestions at the following address:
Dolder Sports, Adlisbergstrasse 36, 8044 Zurich, e-mail: info@doldersports.com

11. Entry into force

These Rules enter into force on 1 May 2022.

12. Sanctions

Any person who acts in breach of any individual terms of these Rules or the instructions of pool or restaurant staff may be instructed to leave the bathing facility, banned from the bathing facility or subjected to a fine. Any loss arising for Dolder Eis & Bad AG must be compensated in full. Individual measures may be cumulated with one another. Instructions may be issued by supervisory staff, whilst a general ban from the facility may only be imposed by the management of Dolder Eis & Bad AG. Staff may receive assistance from the police in order to enforce these Rules and any operational instructions.

In the event of the wilful soiling of the facilities, in addition to charging for any losses, the management may impose a reasonable charge on the person responsible irrespective of any losses actually arising.

Any previously issued season or annual pass will be blocked promptly in the event that a partial or blanket ban is imposed. There is no entitlement to the reimbursement of any subscription that can no longer be used. Similarly, any rental charge for cabins or lockers will not as a general rule be reimbursed.

Dolder Eis & Bad AG, July 2022