

Dolder Sports safety concept

Adlisbergstrasse 36, 8044 Zurich

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General information for guests

Preface

Dear Dolder Sports facilities users

When creating the safety concept for the Dolder Sports facilities, we tried to ensure that we were implementing as many safety measures as necessary, but also as few as possible. We want to provide a place where you can move around freely and relax.

Here are the most important points from the safety concept:

- **Anyone with illness symptoms must not enter the sports facilities.**
- **Everyone must comply with the recommendations of the Federal Office of Public Health (FOPH).**
- **You must observe the safety measures: keep your distance from others when in the water and on dry land; masks are compulsory for people aged 12 and over in the entrance areas, when indoors (in sanitary facilities and cloakrooms) and whenever it is not possible to maintain distance to other people.**
- **The rules for the catering industry apply to the restaurant.**

We kindly ask that you carefully read through the safety concept before visiting or working in the Dolder Sports facilities, and that you observe the general rules of behaviour and hygiene rules laid out by the Federal Office of Public Health during your stay.

The Dolder Sports team



Risk assessment

Risk assessment

The Dolder Bad has a total surface area of 18,000 square metres. With an average visitor frequency of 40,000 guests per season, we can assume that the available area will provide sufficient capacity, even at peak times. This allows us to guarantee compliance with the prescribed 10 square metres of space per person in public bathing facilities without limiting the duration of our guests' stays. The following areas of the Dolder Sports facilities are associated with higher risk:

Parking lot

- Parking ticket machines

Main entrance

- Entrance and exit
- Ticket office

Pool

- Communal changing rooms
- Showers and WCs
- Swimming pool and non-swimmers pool (entrance and exit area)
- Diving board
- Playground

Restaurant

- Checkout
- Self-service counter
- Guest area

Minigolf

- Course

The higher-risk areas listed above will be discussed individually in this safety concept.

Triage

Symptoms

If a person using the Dolder Sports facilities exhibits any illness symptoms, the supervisory staff is authorised to eject this person from the facilities if they are unable to present the staff with a medical certificate.

Cleaning

The staff organises the cleaning of the sports facilities in accordance with government guidelines.

Rules of behaviour

Parking lot

Parking ticket machines

- If possible, please use the Parkingpay app (parkingpay.ch) for cashless payment of your parking fees.
- Please maintain a distance of at least 1.5 metres from other guests at the parking ticket machines.

Main entrance

Entrance and exit area

- Please maintain a distance of 1.5 metres from other guests.
- Masks to be worn if over the age of 12.
- Disinfect your hands before entering the facilities.

Ticket office

- If possible, please use cashless payment methods.

Dolder Sports pool

Changing rooms

- Masks to be worn.
- Please maintain a distance of 1.5 metres from other guests.

Showers and WCs

- Please observe the rules of behaviour displayed on the signs in the area of the showers and WCs.

Swimming pool and non-swimmers pool

- The supervisory staff will ensure that the number of people in the pool does not exceed the maximum (no more than one person per 10 square metres).

Dolder Sports

- Please keep your distance from other swimmers.

Diving board

- Please maintain a distance of 1.5 metres from other guests.

Playground

- Parents or the persons responsible for the children on the playground must ensure that the children obey the general rules of behaviour and hygiene rules.

Dolder Sports restaurant

Checkout

- Please maintain a distance of 1.5 metres from other guests.
- Masks to be worn if over the age of 12.
- Use cashless payment methods if possible.

Self-service

- Only touch the things you will buy.
- Please maintain a distance of 1.5 metres from other guests.
- Masks to be worn if over the age of 12.

Guest area

- Please note that no more than four people per table are allowed (exception: parents with children).
- Please record the contact details from all persons at the table by QR code or form (exception: parents with children).
- Masks to be worn if over the age of 12 (except when food or beverages are being consumed at the table).

Dolder Sports minigolf

Course

- Please note that no more than five people per hole are allowed (exception: parents with children).
- You may only move to the next hole when it is no longer occupied.
- Shortcuts are not permitted.

Responsibilities and implementation

Dolder Sports

The operator is responsible for the successful implementation of the safety concept. The operator is authorised to issue instructions to visitors to the facilities and will actively monitor the situation to ensure compliance with the rules. If the behaviour of one or more visitors poses a health risk, the operator has the right to eject the persons in question from the facilities.

Persons using the facilities

Persons using the facilities are personally responsible for ensuring that they comply with the general safety and hygiene rules laid out by the Federal Office of Public Health as well as the rules of behaviour from the safety concept for the Dolder Sports facilities.

Implementation

This safety concept was created by the management of the Dolder Sports facilities on Friday, 7 May 2021, and went into effect on Saturday, 8 May 2021. Should you have any questions or suggestions, please contact us by e-mail at info@doldersports.com or by phone on +41 44 267 70 80.