

# Dolder Sports winter safety concept

Adlisbergstrasse 36, 8044 Zurich

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## General information for users

### Preface

Dear Dolder Sports facilities users

When creating the safety concept for the Dolder Sports facilities, we tried to ensure that we were implementing as many safety measures as necessary, but also as few as possible. We want to provide a place where you can move around freely and relax.

Here are the most important points from the safety concept:

- **Anyone with illness symptoms must not enter the sports facilities.**
- **Everyone must comply with recommendations of the Federal Office of Public Health.**
- **Anyone over the age of 12 must wear a mask when in the sports buildings.**

We kindly ask that you carefully read through the safety concept before visiting the Dolder Sports facilities, and that you observe the general rules of behaviour and hygiene rules laid out by the Federal Office of Public Health during your stay. Moreover, we recommend travelling with your own private means of transportation on weekends – we're counting on you!

The Dolder Sports team

**PROTECT YOURSELF AND OTHERS**

**Be sure to follow the new rules:**

- ✓ Testing**  
If you experience symptoms, get tested immediately and stay at home.
- ✓ Tracing**  
Always leave your contact details whenever possible so you can be traced.
- ✓ Isolation/Quarantine**  
Isolate yourself if you test positive. Quarantine yourself if you've had contact with someone who has tested positive.

**Still important:**

- ✓ Keep your distance.
- ✓ Recommendation: If it's not possible to keep your distance, wear a mask.
- ✓ Wash your hands thoroughly.
- ✓ Avoid shaking hands.
- ✓ Cough and sneeze into a tissue or the crook of your arm.
- ✓ Always call ahead before going to the doctor's or the emergency department.
- ✓ Continue to work from home if possible.

[www.foph-coronavirus.ch](http://www.foph-coronavirus.ch)

## **Risk assessment**

Dolder Kunsteisbahn (open-air ice-skating rink) has a total surface area of 8,000 square metres. With an average visitor frequency of 140,000 guests per season, we can assume that the available area will provide sufficient capacity, even at peak times. The following areas of the Dolder Sports facilities are associated with higher risk:

### Parking lot

- Parking ticket machines

### Main entrance

- Entrance and exit
- Ticket office

### Ice-skating rink

- Communal changing rooms
- Showers and WCs
- Stands
- Outdoor area

### Restaurant

- Checkout
- Self-service
- Guest area

The higher-risk areas listed above will be discussed individually in this safety concept.

## **Triage**

Anyone with illness symptoms is not permitted to enter Dolder Kunsteisbahn (open-air ice-skating rink). If a person using the Dolder Sports facilities exhibits any illness symptoms, the supervisory staff is authorised to eject this person from the facilities if they are unable to present the staff with a medical certificate.

## **Cleaning**

The management organises the cleaning of the sports facilities in accordance with government guidelines.

## Rules of behaviour

### **Parking lot**

Parking ticket machines

- If possible, please use the [www.parkingpay.ch](http://www.parkingpay.ch) app for cashless payment of your parking fees
- Please maintain a distance of at least 1.5 metres from other guests at the parking ticket machines

### **Main entrance**

Entrance and exit area, public area

- Masks to be worn if over the age of 12
- Please maintain a distance of 1.5 metres from other guests
- Observe the arrows
- Disinfect your hands before entering the facilities

Entrance and exit area, clubs

- Keep your distance
- Wear a mask
- Disinfect your hands before entering the facilities

Ticket office

- If possible, please use cashless payment methods

### **Dolder Kunsteisbahn (open-air ice-skating rink)**

Changing rooms for public ice-skating

- Masks to be worn if over the age of 12
- Please observe the signs on the rules of behaviour for the changing rooms
- Observe the arrows
- Please maintain a distance of 1.5 metres from other guests

Changing rooms for clubs

- Please observe the signs on the rules of behaviour for the changing rooms

Changing rooms for schools

- Please observe the signs on the rules of behaviour for the changing rooms

# Dolder Sports

## Showers and WCs

- Please observe the signs on the rules of behaviour for the showers and WC

## Stands

- Please maintain a distance of 1.5 metres from other guests

## Outdoor area

- Please maintain a distance of 1.5 metres from other guests

## **Dolder Sports restaurants**

### Capacity

- Max. 300 people in the self-service restaurant
- Max. 120 people in the banqueting facilities
- Max. 50 people in the curling restaurant

### Checkout

- Masks to be worn if over the age of 12
- Please maintain a distance of 1.5 metres from other guests
- Use cashless payment methods (if possible)

### Self-service

- Masks to be worn if over the age of 12
- Observe the arrows
- Only touch the things you will buy
- Please maintain a distance of 1.5 metres from other guests

### Guest area

- Moving chairs and tables is not permitted
- Compulsory registration: Restaurants must record their guests' contact details (name, postcode, phone number, e-mail address). Families or groups in which people know each other only need to register one person's contact details.

## Special conditions of use for clubs\*

### **Training**

To train at Dolder Kunsteisbahn (open-air ice-skating rink), a club must obtain permission from Dolder Kunsteisbahn. The club must also have a safety concept for training that

complies with government guidelines. The safety concept must be provided when requested by Dolder Kunsteisbahn.

## **Access to Dolder Kunsteisbahn (open-air ice-skating rink)**

To make public access easier and safer, clubs have a separate club and player entrance that can be accessed during training times using a code. Club members are not permitted to use the public entrance.

## **Club information requirements**

Clubs, represented by the person who obtains authorisations, must ensure that all

- trainers;
- sportspeople; and
- parents (for youth training)

have received detailed information about the sports facility's and the club's safety concept, are aware of current safety measures and strictly comply with them.

## **Events**

Events, including friendly games and competitions, must have their own safety concept. The event's safety concept must comply with government guidelines and ensure that gatherings of more than 1,000 people are prevented at the facility. This safety concept must be submitted at least seven days in advance to [info@doldersports.com](mailto:info@doldersports.com)

## **Breaches**

In the event of any breaches of the safety measures laid out in the concepts, permission to use the sports facility can be immediately revoked.

\* Based on the city of Zurich's safety concept for sports facilities, [www.stadt-zuerich.ch/ssd/de/index/sport/wiederaufnahme-vereintraining.html](http://www.stadt-zuerich.ch/ssd/de/index/sport/wiederaufnahme-vereintraining.html)

## Special conditions of use for schools

### **Use of Dolder Kunsteisbahn (open-air ice-skating rink)**

In order to use Dolder Kunsteisbahn (open-air ice-skating rink), a school must have a booking confirmation from Dolder Kunsteisbahn. The school must also have a safety concept for schools that complies with government guidelines. The safety concept must be provided when requested by Dolder Kunsteisbahn.

### **School information requirements**

The school, represented by teachers and/or supervisors, must inform students in detail about the facility's and the school's safety concept and ensure that students strictly comply with them.

## Responsibilities and implementation

### **Dolder Sports**

The operator is responsible for the successful implementation of this safety concept. The operator is authorised to issue instructions to visitors to the facilities and will actively monitor the situation to ensure compliance with the rules. If the behaviour of one or more visitors poses a health risk, the operator has the right to eject the persons in question from the facilities.

### **Persons using the facilities**

Persons using the facilities are personally responsible for ensuring that they comply with the general safety and hygiene rules laid out by the Federal Office of Public Health as well as the rules of behaviour from the safety concept for the Dolder Sports facilities.

### **Implementation**

This safety concept was updated on Thursday, 1 October 2020, by the management of the Dolder Sports facilities. Should you have any questions or suggestions, please contact us at [info@doldersports.com](mailto:info@doldersports.com) or by phone on +41 44 267 70 80.

## **Amendments**

This safety concept is constantly updated to reflect current developments and recommendations by the Federal Office of Public Health. The latest version will be available on our website at [www.doldersports.com](http://www.doldersports.com) from Friday, 2 October 2020.