

Dolder Sports safety concept

Adlisbergstrasse 36, 8044 Zurich

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General information for guests

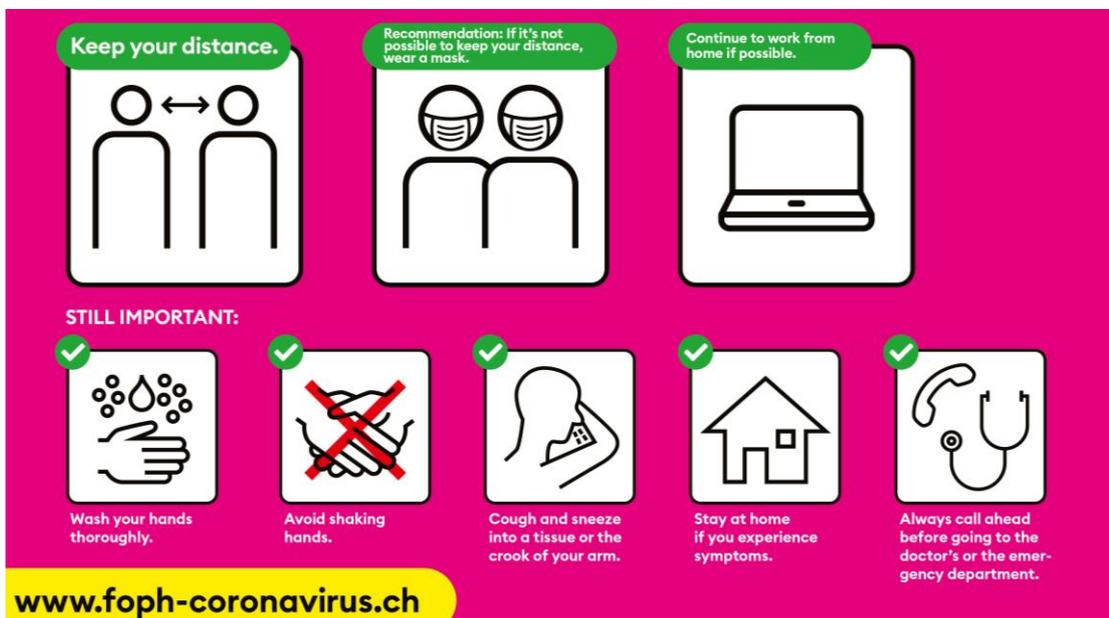
Preface

Dear Dolder Sports facilities guests

When creating the safety concept for the Dolder Sports facilities, we tried to ensure that we were implementing as many safety measures as necessary, but also as few as possible. We want to provide a place where you can move around freely and relax.

We kindly ask that you carefully read through the safety concept before visiting the Dolder Sports facilities, and that you observe the general rules of behaviour and hygiene rules laid out by the Federal Office of Public Health during your stay. Moreover, we recommend travelling with your own private means of transportation on weekends – we're counting on you!

The Dolder Sports team



Risk assessment

Risk assessment

The Dolder Bad has a total surface area of 18,000 square metres. With an average visitor frequency of 40,000 guests per season, we can assume that the available area will provide sufficient capacity, even at peak times. This allows us to guarantee compliance with the prescribed 10 square metres of space per person in public bathing facilities without limiting the duration of our guests' stays. The following areas of the Dolder Sports facilities are associated with higher risk:

Parking lot

- Ticket office

Main entrance

- Entrance and exit
- Ticket office

Pool

- Communal changing rooms
- Showers and WCs
- Swimming pool and non-swimmers pool (entrance and exit area)
- Diving board
- Playground

Restaurant

- Ticket office
- Self-service
- Guest area

Minigolf

- Course

The higher-risk areas listed above will be discussed individually in this safety concept.

Triage

Symptoms

If a person using the Dolder Sports facilities exhibits any illness symptoms, the supervisory staff is authorised to eject this person from the facilities if they are unable to present the staff with a medical certificate.

Rules of behaviour

Parking lot

Ticket office

- If possible, please use the <http://www.parkingpay.ch> app for cashless payment of your parking fees
- Please maintain at least two metres of distance from other guests at the parking ticket machines

Main entrance

Entrance and exit area

- Please maintain two metres of distances from other guests
- Observe the arrows
- Disinfect your hands before entering the facilities

Ticket office

- If possible, please use cashless payment methods

Dolder Sports pool

Changing rooms

- Use of the communal changing rooms is not permitted
- Please observe the signs on the rules of behaviour for individual changing booths
- Observe the arrows

Showers and WCs

- Please observe the signs on the rules of behaviour for the showers and WC

Swimming pool and non-swimmers pool

- Follow the arrows around the edges of the pool and at the entrances and exits
- The supervisory staff will ensure that the number of people in the pool does not exceed the maximum (max. 10 square metres per person)

Diving board

- Please maintain two metres of distances from other guests

Playground

- Parents or the persons responsible for the children on the playground must ensure that the children obey the general rules of behaviour and hygiene rules

Dolder Sports restaurant

Cash point

- Please maintain two metres of distances from other guests
- Use cashless payment methods (if possible)

Self-service

- Observe the arrows
- Only touch the things you will buy
- Please maintain two metres of distances from other guests

Guest area

- Max. four people per table
- Moving chairs and tables is not permitted
- Groups of four people or more must reserve in advance

Dolder Sports minigolf

Course

- Max. five people per hole
- Follow the arrows
- You may only move to the next hole when it is no longer occupied
- Shortcuts are not permitted

Responsibilities and implementation

Dolder Sports

The operator is responsible for the successful implementation of the safety concept. The operator is authorised to issue instructions to visitors to the facilities and will actively monitor the situation to ensure compliance with the rules. If the behaviour of one or more visitors poses a health risk, the operator has the right to eject the persons in question from the facilities.

Persons using the facilities

Persons using the facilities are personally responsible for ensuring that they comply with the general safety and hygiene rules laid out by the Federal Office of Public Health as well as the rules of behaviour from the safety concept for the Dolder Sports facilities.

Implementation

This safety concept was created by the management of the Dolder Sports facilities on Friday, 29 May 2020, and will go into effect as of Saturday, 6 June 2020. Should you have any questions or suggestions, please contact us electronically at info@doldersports.com or by phone on +41 44 267 70 80.